

# MARIAN MANOR HEALTHCARE CENTER

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604 ASH AVE. EAST • GLEN ULLIN, NORTH DAKOTA 58631-0578 • (701) 348-3107

March 16, 2020

To Our Residents and Family Members:

The current COVID-19 outbreak situation means it is critical that Marian Manor HealthCare Center takes every precaution possible. Protecting the residents' health and safety is our top priority, and we are doing everything possible to prevent this virus from entering our facility.

The Center for Disease Control and Prevention (CDC) and the North Dakota Department of Health have recommended a variety of steps to help reduce the potential for the virus to enter our building.

- We are limiting visitors to the nursing home except for immediate family members of residents who are in critical condition or dealing with end-of-life.
- Limiting activities such as church services and parties to only residents.
- Actively screening individuals including staff entering the building.
- Implement social distancing at least 6 feet between residents in the dining room and encourage in-room meal service. Activities with a larger participation may be divided into two smaller groups to ensure social distancing or if not possible cancelled during this crisis.

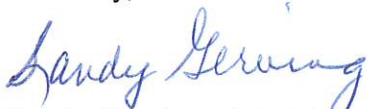
Signs have been posted at entryways to notify visitors of these policies. We understand that communication with your loved ones is incredibly important and encourage you to communicate with them in other ways such as the telephone, video chat, or social media.

In addition to limiting visitation to prevent the illness, we are also focused on infection control best practices with staff and residents including proper hand washing hygiene, avoiding shaking hands or hugs as well as coughing and sneezing etiquette. Staff is required to wear gowns and gloves when interacting with residents who present symptoms.

We also are staying up to date with the federal government's recommendation as they continue to change and also in close contact with the North Dakota Health Department. Communication is key, and we will continue to update you on any news, emerging issues, or changes in our regular operations. Periodic updates will also be posted on our website [www.marianmanorhc.com](http://www.marianmanorhc.com).

We apologize in advance for any inconvenience this may cause but these steps are necessary as the safety, health and wellness of our residents and staff is our number one priority. Feel free to contact our facility at 701-348-3107 with any questions you may have.

Sincerely,



Sandy Gerving, Administrator